

# PROTECTIVE OPERATIONS TRAINING SUMMARY



Progressive F.O.R.C.E. Concepts, LLC (a.k.a. "PFC Training"), is dedicated to the advancement and delivery of defense, use-of-force, tactical, and technical skills instruction to select clientele. Founded in 1997, PFC prides itself on breaking free of traditional paradigms by forging ahead with simpler, more effective proprietary training material for military, law enforcement, government, and protective services personnel. Having worked extensively with major corporations and industry-leading EP teams since 2004 providing protective services and training, PFC is uniquely qualified to deliver best-in-class protective operations instruction.

# TRAINING COURSES

PFC Training is capable of delivering courses through regularly scheduled events during the year or client-specific engagements arranged exclusively for select customer groups.







## PROTECTIVE SECURITY OPERATIONS CERTIFICATION (PSOC)



PSOC is designed exclusively for private security, Federal Government, DoD and law enforcement professionals interested in learning modern methods for executive protection and personal security of high net-worth or 'at-risk' individuals. This five-day certification program is approved training by multiple Federal Government, state and corporate organizations, and is the only major university accredited protective services training program in the United States. PSOC consists of (2) two training modules: Protection Agent Development (four days) and Protective Pistol Skills (one day). Protection Agent Development teaches contemporary skills for low visibility personal security in permissive to semi-permissive environments where a low to moderate threat exists. This highly academic and practical application-based training course creates a comprehensive and balanced foundation for prospective or current members of protective details. Subject matter comprises the most progressive and relevant doctrine currently available for individuals seeking instruction in new EP practices. Protective Pistol Skills is the weapons-centric component of PSOC and is entirely range-based. This format allows students to focus their attention on the safe and practical use of a concealed handqun during protective operations. Students will learn both individual and team-based tactics with firearms as they apply to third-person/principal defense. The primary goal of PSOC is to professionally educate and train those tasked with protective operations. Regardless of background or current assignment, students are trained to operate as a team. It is critical that protection agents exhibit professionalism, demonstrate fluid proficiency, and act with confidence in their abilities. To achieve and enforce this, students are held to a high standard and expected to perform during training. This is a certification course where various forms of testing and evaluation are utilized to measure the requisite knowledge, skills, and abilities for graduation.

#### **ADVANCED PROTECTIVE SECURITY OPERATIONS CERTIFICATION (APSOC)**

PFC is proud to offer APSOC, the next-level progression to our industry standard protection agent training certification, PSOC. During Advanced PSOC, students will be instructed in overlapping personal security disciplines, which culminate in multiple field exercises, live fire training evolutions, and scenario-based detail operations. Real-world feedback over the years has shown PSOC training to be directly credited with the operational success of graduate students and overall customer satisfaction of clients. APSOC brings agent knowledge, skills, and abilities to a new orbit. In order to graduate, students must pass three evaluations: a written exam, a graded detail practical, and a low-light Live Fire Skills Test. Enrollment is restricted to previous PFC students who have successfully completed the Protective Security Operations Certification (PSOC) program.



### PROTECTIVE DRIVING OPERATIONS CERTIFICATION (PDOC)

Proper usage of motor vehicles is a critical factor and requirement in executive driving or protective security operations. Safe and proper conduct can make the difference between clients being pleased or dissatisfied at best, or alive or dead at worst. PDOC is a 3-day certification course that introduces students to the principles, procedures and countermeasures associated with protective driving and is considered essential for professional drivers of corporate clients or at-risk individuals. Topics covered include vehicle types and characteristics, routine driving practices, professional security driving protocol, security vehicle inspection & preparation, vehicle dynamics, vehicle assault case studies, route planning and surveys, dynamic turning, emergency braking, accelerating & maneuvering, attack recognition & response, evasive driving skills, performance driving, vehicular immediate action drills during an ambush, vehicle change drills, disabled driver take-overs, arrivals & departures, and motorcade operations. If you conduct low-profile domestic details, this training will make you a highly capable driver well suited for any client. If you operate internationally, then you are aware that the rest of the world has no respect for, or sense of traffic law and these skills are critical. This course will aid in making your security operations and vehicle movements safe, smooth, and successful.

#### TRAUMA CARE AND IMMEDIATE RESPONSE FOR EXECUTIVE PROTECTION (TCAIR-EP)

Executive Protection or personal security specialists wear many hats during the execution of their duties and being a first responder to medical emergencies is no exception. Challenges can include minor bumps and bruises, injuries to associates or family, care in austere environments, attacks on the principal, and self-initiated evacuation. Day-1 of TCAIR-EP is a full 8-hours focused on protection-centric trauma management, tools, techniques, and treatment procedures. Training prepares personal security professionals for first response to physical trauma and medical emergencies on the street, in venues, in vehicles, on travel, or at the principal's residence. In addition to trauma care, students will receive instruction in CPR, Basic First Aid, and AED operation (Automated External Defibrillator). Day-2 is an additional eight hours of scenario-based training designed to expose students to greater ambiguity, fluidity, and decision-making. Through the use of moulage, non-lethal training munitions, trained role-players, varying conditions of light, and a multitude of other artificial stressors, training is brought into a whole new realm of realism and effectiveness. All PFC TCAIR training is recognized by NAEMT; the National Association of Emergency Medical Technicians. Successful completion of TCAIR earns graduates their Tactical Emergency Casualty Care (TECC) Certification, 16 hours of continuing education for medical professionals, and is valid for 3 years.



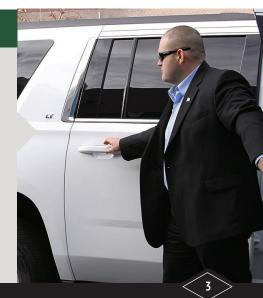
#### **COVERT OPERATIONS & PROTECTIVE SURVEILLANCE (COPS)**



Modern protective operations (especially of the low visibility nature) often require judgment, discretion, and unique skills. Particularly, it is critical that security personnel possess the ability to perform surveillance in support of the principal, property, venues or distinctive operational needs that may emerge. From corporate confidentiality to workplace violence to special events, the Protection Agent must be capable of becoming one with the environment, working with and disseminating information as part of a team, all while gathering data through the establishment of exploitable patterns. Training during the three-day COPS course will include surveillance theory & practice, types of surveillance applicable to protective services, fixed operations, mobile operations (foot & vehicular), counter-surveillance measures, surveillance detection, pre-attack surveillance case studies, protective surveillance, and multiple field training exercises. Over 70% of this program will entail performance-based practical application of the skills taught and lessons learned.

# PROTECTIVE OPERATIONS SUPERVISOR TRAINING (POST)

Protective Operations Supervisor Training is an intensive 1-day course designed for security managers, team leaders, and anyone responsible for personnel assigned to protective services. This fully loaded professional supervisor's course is unlike any training currently available in the industry. POST aims to expand leadership knowledge, skills, and abilities for the real-world and help develop supervisory personnel for increased responsibilities. Course subject matter includes leadership principles, maximizing your people, organizing operations, best practices for scheduling, day-to-day management & quality control, 360-degree communications, documentation and reporting, performance evaluations, progressive discipline, common battles & mitigation strategies, managing special events, crisis management, and scenario-based exercises. Few rise to excellence in the field of protective services, and even fewer are destined for management. This course will prepare today's leaders for tomorrow's challenges.



#### RESIDENTIAL SECURITY OPERATIONS CERTIFICATION (RSOC)

A full-scale 4-day training and qualification course designed for personnel active on estate security details or individuals interested in entry-level protective detail positions. PFC's acclaimed EP curriculum is considered by many teams and corporations as a prerequisite for employment. Now, the contemporary methods and best practices for Residential Security Operations developed by PFC Safeguards are available to eligible students through this comprehensive, career-building course. With a mix of academics, case studies, practical application, and scenario training, RSOC students will learn how to be successful in high net-worth family residential settings. PFC teaches a modern approach to protective customer service, where client comfort and convenience are balanced with safety and security. This blending of hard skills and soft skills training gives PFC graduates the edge during field operations and client interaction. This is even more important in family/residential environments where many problems must be solved with finesse, expertise, and skilled decision-making. RSOC will give you these tools.



#### **RSOC** training topics include:

- RSOC Standard Operating Procedures; Current Best Practices
- Property Protection Strategy & Physical Security
- Establishing Operational Posture, Advantages, & Protocol
- Security Control Room/Command Post Organization & Operation
- Estate Security Technology
- Perimeter Control & Patrol Procedures
- Interpersonal Communications; Client/Staff/Visitor Interaction
- Neighbor Interaction & Intelligence
- Screening Visitors, Vendors, Mail, & Packages
- Confrontation Management & Verbal Diffusion
- Managing Special Events & High Guest Presence
- Administrative Practices & Reports
- Protective Intelligence & Residential Security Applications
- Person-of-Interest (POI) Management
- Responding to Medical & Trauma Emergencies
- First Responder Communications & Coordination
- Modern Use-of-Force & Legal Responsibilities
- Protective Physical Defense Skills
- RSOC Protective Pistol Skills
- Emergency Action Procedures
- Tactical Indoor Defense & Evacuation Skills
- Live Fire & UTM Client Evacuation & Hard-pointing Scenarios

The role of a residential security professional is a unique and challenging specialty. This course will give graduates the core knowledge, skills, and abilities to excel in this vital element of protective operations.



#### **PROTECTIVE PISTOL SKILLS (PPS)**

Protective Pistol Skills is the weapons-centric component of PSOC and is entirely range-based. This format allows students to focus their attention on the safe and practical use of a concealed handgun during protective operations. Students will learn both individual and team-based tactics with firearms as they apply to third-person/principal defense. Training includes combative handgun skills applicable to personal security, Principal Cover & Control Techniques, Lone Agent Protective Shooting (LAPS) Drills, Detail Assault Response & Evacuation (DARE) Drills, and the PSOC/PPS Live Fire Skills Test.

#### **PROTECTIVE PHYSICAL DEFENSE (PPD)**

Protective Physical Defense is a one-day course providing agents with proven de-escalation skills and strategies and physical defensive skills to handle worse case protective scenarios. Students will learn both individual and team-based tactics as they apply to third-person/principal defense. Training includes Modern Use-Of-Force Doctrine, Physical Defense in Protective Operations, Executive Protection Situational Awareness, Verbal Skills & Confrontation Management, Code 4 Concepts Control Tactics.



#### **CUSTOM TRAINING PROGRAMS**

Any protection course or training curriculum can be custom-tailored to meet specific client needs. These events can be delivered as a Mobile Training Course (MTC) at the customer's location or at PFC's dedicated facilities in Las Vegas. Custom course length varies from one day to one week in some cases. Depending on the group size, a flat course cost is typically quoted to give clients maximum flexibility for student attendance.



KEY CONTACT Chris Fry: 315-404-1923 • Fry@PFCgoc.com



2960 E. Sunset Road, Suite 125 | Las Vegas, Nevada 89120 | Info@PFCTraining.com • 702.647.1126





In keeping with our well-established traditions and name, PFC's Protective Services-Based Training curriculum is in perpetual evolution. While our programs such as PSOC & PDOC remain a staple, we're excited to bring new offerings to assist your team in enhancing its capability and maintaining the edge.

# **HANDGUN SKILLS & TACTICS FOR EXECUTIVE PROTECTION (HSTEP)**

PFC's dedicated, 5-day firearms program for executive protection professionals. In the tradition of our acclaimed handgun & carbine series, HSTEP is broken into 5 separate modules, which can be tackled as an entire continuous week or selectively based upon an agent or teams needs. All prospective students will need to successfully navigate STEP 1, Combative Concealed Handgun (or equivalent), for advancement into other specific days.

- STEP 1 Combative Concealed Handgun
- STEP 2 Lone Agent Protective Handgun Skills & Tactics
- STEP 3 Protective Team Tactics
- STEP 4 Vehicular & Low Light Operations
- STEP 5 Advanced Structural Problem-Solving



#### **STUDENT SAFETY**

PFC has enacted specific protocols and procedures to minimize the health risk to students. Ratios, distance, and sanitation all play a critical role as we maintain our commitments during these unique times.



#### **VIRTUAL**

Don't let travel or health restrictions derail your team's state of readiness. PFC can deliver virtual training or an online training class to meet your team's needs, from medical to use force to surveillance to protective leadership. Let us know what you need, and PFC will provide the same cutting-edge training we are known for via the internet direct to your team members all at once (virtually) or when their schedule allows (online classes).

#### **CUSTOM**

PFC is ready and able to assist you in your custom training needs, at our Southern Nevada training facilities or as a mobile training team at your location.

PLEASE DON'T HESITATE TO REACH OUT.
FEEL FREE TO CONTACT FRY@PFCGOC.COM,
INFO@PFCGOC.COM OR CALL 702.647.1126.



2960 E. Sunset Road, Suite 125 | Las Vegas, Nevada 89120 | Info@PFCTraining.com • 702.647.1126

